



Inspiring Possibilities

ANNUAL REPORT

2012-2013





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Our front cover features a photo of Amarjeet



HIGHLIGHTS OF 2012-2013

Celebrated Community Living Month

Began a new Strategic Planning process

Assisted people in achieving personal outcomes through the Outcomes Support Fund

Received a \$66,100 grant from the Ontario Trillium Foundation for a Rotary at Work project

Received \$26,531 in fiscal innovation funding from the Ministry of Community & Social Services

Supported 89 people with full-time residential opportunities

Supported 22 children and their families through the Families First program

Supported 12 children and their families through the Out-of-Home Respite program

Supported six young adults with Community Participation Supports

Supported 62 people to be involved in connections within the community

Supported community families through the Positive Parenting Stepping Stones Program

Purchased a vacant lot in Belleville as the future site of a two-unit home

Continued our Families First program, in partnership with Highland Shores Children's Aid Society

Attended Core Competencies training

Involved with the Provincial Network and the Developmental Services Human Resources Strategy

Hired 24 new direct support staff, 13 of them new graduates of Loyalist College

Posted 54 positions internally

Welcomed six new people, five at Harrington Road and one at Foxtan Road

Focused on the issue of aging, through education around changing needs and support requirements

Developed creative living options for several youth previously supported in other regions by CAS

Developed a Green Committee and began a composting program at all of our locations

Produced 21,000 KWh of electricity and sold to Ontario Power Authority at 80.2 cents per KWh

Purchased two new accessible vehicles

Performed renovations, repairs and upgrades on properties

Presented first annual McDougall Insurance & Financial/Community Living Belleville and Area

Student Award to Kimberly Lynn Cheer, graduate at Loyalist College

Received \$10,000 proceeds from the 3rd Annual McDougall Charity Golf Tournament

Hosted a successful 29th Annual Mayors' Challenge Golf Tournament

Began to plan the first annual Mix 97 Who's Your Caddy Ladies' golf social

Ran a successful United Way campaign and donated 600 pounds of food to Gleaners Food Bank

OUR MISSION

Community Living Belleville and Area exists to provide quality supports to people with intellectual disabilities and to facilitate their full inclusion in community life. Community Living Belleville and Area is also mandated to educate the larger community and to advocate wherever necessary on behalf of people with intellectual disabilities and their families.

OUR VISION

Community Living Belleville and Area envisions a community where everyone belongs and all people are valued and respected as participating and contributing members.

KEYS TO OUR VISION

We Believe ...

- ❖ All people have unique gifts, talents and capabilities, and opportunities to share these with other people.
- ❖ All people have dreams and hopes and the freedom to pursue them.
- ❖ All people are empowered to have control over their own lives and need information, knowledge, experience and opportunities to make informed decisions and to decide when and where to share their personal information.
- ❖ All people have the right to live life the way they choose, with reasonable risk, and to experience ownership, self-worth, value, dignity and privacy.
- ❖ All people with disabilities will know and be known by their neighbours, fellow students and co-workers. They will make friends and share intimacy. Everyone deserves to love and to be loved.
- ❖ All people deserve the best possible health and opportunities to access supports and services in the community of their choice.





2012-2013 Board of Governors

Tom Raycroft, President

Paul Richardson, Vice-President

Harold Brennan, Secretary/Treasurer

Martha Carr, Past President

Ian Acton

Janice Daley

Evan Leuty

April Nelles

Martin Smit



Administration

John B. Klassen

Executive Director

Jim Burgess

Manager - Buildings & Property

Patti Gillman

Executive Assistant

Barb Golden

Office Assistant/Receptionist

Janice Lynch

Finance-HR Assistant

Steve Ollerenshaw

Director of Finance

Katherine Potts

Director of Human Resources

Justina Rigsby

Finance Officer

Christine Semark

Director of Services

Hilary Tugwood

Advisor - Person Directed Planning

Sharon Wright

*Manager of Community Development and
Volunteer Services*



Community Services

Managers

Janet Chouinard

Sandra Coates

Tom DeHaan

Wendy Farrell

Donna McKeown

Jim Mortlock

Michele Macfarlane

Irene Robbins

Sue Valentine

Sherry Diamond and Vickie Brandt
(Co-Ordinators, Families First Program)

REPORT FROM THE PRESIDENT AND THE EXECUTIVE DIRECTOR

We are pleased to report on another successful year at Community Living Belleville and Area. 2012/13 has been, despite no funding increases, a year of growth and progress. While we have grown in size, more significantly our growth and progress have been most noticeable in our further outreach into our community, forging new connections, building on our community partnerships, establishing greater capacity to serve families and children and striving to continue our quality enhancement efforts.

Over the last six months we have, once again, gone through a Strategic Planning process so as to identify key critical issues facing this organization and then develop strategic direction for the next three to five years. The Strategic Planning Steering Committee oversaw the following process:

Key Informants and Stakeholders—people we support, families, staff, the Board, other agencies and the Ministry of Community and Social Services—were invited to provide feedback on:

- ❖ Our organizational strengths and weaknesses at the present time; and
- ❖ External opportunities and threats that are more about the future.

On February 9, 2013 Paul Muldoon facilitated a discussion with key stakeholders to review all of the input we received, confirm the critical issues facing the organization and develop a series of strategic directions and responses to set the stage for a new three to five year agency Strategic Plan.

Six areas were identified which will require particular focus and attention, and they are:

- ❖ How to stay true to our Purpose, Values and Mission as we enter the 4th year of no funding increases, while agency costs continue to rise.
- ❖ More than 12,000 individuals in Ontario who have an intellectual disability are waiting for residential support at this time. Approximately 4,000 adults are waiting for daily living support through the Passport program. Given this growing demand for supports and services, how do we respond to people with intellectual disabilities and families in our community?
- ❖ While we now support people in six homes in the City of Belleville, we continue to rely largely on a rural accommodation model. This will continue to be addressed as we increase opportunities for people wanting to move from their rural setting.
- ❖ As people we support are aging and their needs are changing, we will place further emphasis on staff training, nurturing partnerships with the Long Term Care sector and developing capacity to offer 'aging in place' supports.
- ❖ Our staff is a most important resource and accordingly we recognize the imperative that we must continue to encourage employee engagement and professional development in the use of core competencies.
- ❖ At this time there are 7,000 families in Ontario on the wait list for Special Services at Home. For many families, the transition to the adult system is very difficult. Community Living Belleville and Area will need to consider how we respond to the growing needs of younger families through this difficult transition and beyond.

The Strategic Planning Steering Committee has also been working on an operational (action) plan that will ensure that we address these critical issues over the next three to five years and that we regularly take stock of our progress. This operational (action) plan will include strategies that

need to be implemented, the person or people charged with ensuring that those strategies are implemented and a stated time frame. This will guide us in our commitment and our efforts into the future.

Just over two years ago, the Board of Governors established an Outcomes Support Fund. This Fund was established to provide people with financial assistance so that they can achieve their personal outcomes and realize their dreams and aspirations. So far, we have been able to assist a number of people. For example, we have been able to assist one young lady with the cost of attending a summer camp. Another lady enjoys spending time in her back yard and was able to purchase patio furniture with some assistance from the Fund. The Outcomes Support Fund Committee, chaired by Harold Brennan, also approved funds for the purchase of a height-adjustable, portable change table for the pool area at the Quinte Sports and Wellness Centre.

This past year the Board of Governors, having recognized the need for housing within the City of Belleville, purchased a large vacant lot in a residential area close to all amenities and public transportation. This will be the future site of a two-unit home in the City of Belleville. One of the units will accommodate three people who wish to live in the City and who require accessible housing and around-the-clock staffing support. The other unit will accommodate three people who require less support.

In our last Annual Report we mentioned Rotary at Work, an exciting province-wide initiative whose goal is to help Ontarians who have a disability find employment. This province-wide program is made possible by a partnership between local Rotary Clubs and Community Living Associations. Early in the year, we applied to the Ontario Trillium Foundation for grant funding to hire a Project Coordinator to develop, lead and enhance a Rotary at Work program that will match people with disabilities to potential employers throughout Hastings County. The Ontario Trillium Foundation approved a \$66,100 grant for a two-year Rotary at Work project. With this funding, we were able to hire Joe Dale as Project Coordinator. Joe came to us with vast experience in the employment field, having been an employment specialist for many years and having founded Rotary at Work in Whitby, Ontario. Joe has been facilitating relationships between potential employees and employers, developing informative outreach materials and building awareness about the benefits of hiring people with disabilities. To date, a number of employers have expressed interest in hiring people with disabilities and we have been successful in matching applicants with job openings.

This funding from the Ontario Trillium Foundation has given us a great opportunity to introduce local employers and businesses to the benefits of tapping the huge—and growing—labour market which is people with disabilities who are ready and eager to work. There is mounting evidence that hiring people with disabilities makes good business sense. We are hearing from more and more employers who have hired people with disabilities that their businesses have prospered, employee morale is up, absenteeism and employee turnover is down and productivity has improved.

In November 2012, the Ministry of Community and Social Services announced a Fiscal Innovation Fund to support modernization of adult developmental services. One time funding was available for innovative projects that would build on best practices and the strength and ingenuity of the sector.

Community Living Belleville and Area, as lead, along with North Hastings Community Integration Services and Counselling Services of Belleville and District, submitted a proposal to engage families in the Hastings and Prince Edward Counties to consider innovative residential and community participation supports. We learned in early February 2013 that our proposal was one of only two in the southeast region that had been approved. We were awarded \$26,531 which had to be spent by March 31, 2013.

As we met with well over 50 families, it became clear that many families are facing immediate or pending crises - parents leaving jobs and going on social assistance in order to provide care for

their son/daughter, aging parents with no long-term living supports for their adult son/daughter and families with youth who are graduating from high school and who have inadequate or no supports. It was also very apparent that the developmental services system is simply not working for them. While this project represents only a small sample of families, its findings are consistent with those in other areas of Ontario.

Several recommendations, suggestions and follow-up actions came out of this project. Agencies, though faced with constraints and capacity limitations, can be helpful partners by supporting these family-directed actions, exploring the “un-bundling” of current housing and community participation supports funding and re-investing those dollars in ways that will respond to families and their needs.

We are very proud that Community Living Belleville and Area continues to be a progressive agency, always examining ways and means to improve in the way we support people. Our efforts at quality improvement must never stop.

In closing, we want to extend our gratitude and thanks to the management and staff of Community Living Belleville and Area for your tireless dedication and commitment as you constantly strive to provide high quality support—thank you!

To the many volunteers who continue to give of their time and their talent we extend our thanks. It is, once again, very gratifying to know that many volunteers have become active with us over the last several years—thank you!

To the Board of Governors who give generously of their personal time to the work of this fine organization and who represent us in the community—thank you!

Respectfully submitted,

*John B. Klassen
Executive Director*

*Tom Raycroft
President, Board of Governors*



REPORT FROM THE DIRECTOR OF SERVICES

Community Living Belleville and Area continues to have a strong presence in our community. The volunteer program for people we support and the community connections continue to thrive and have a huge impact on agencies, businesses, etc. It is important for people to understand the difference they make when offering their time and service to others. They are recognized through volunteer celebrations as well as through the relationships they have developed.

Our partnerships with other agencies and families in the community have provided opportunities for people to join recreational activities hosted and/or organized through our staffing teams. Our Community Participation Supports team has established a flourishing bowling league with many

people from the community as active members. The musical concerts at Millennium Parkway and events held at the Belleville Public Library have become extremely popular and are filling a void in people's lives.

Our partnership with the Highland Shores Children's Aid Society, through the Families First program, continues to be strong. This service is greatly utilized, with additional families on a waitlist.

We have developed creative living options for several youth who had previously been supported through Children's Aid Societies from different geographic regions. This has been successfully accomplished through Associate Families, Supported Independent Living arrangements and apartment living.

Community Living Belleville and Area responded to two Toronto organizations to support six people to move out of a previous living situation. Our home on Harrington Road came back to life and is now a lovely home for five of those people. The sixth person moved to our Foxtan Road home. The transition was challenging at first, but before long a new team was developed for Harrington Road and the relationship between staff and people supported has flourished into one of caring and trust. The young man at Foxtan Road quickly became very comfortable in his new home, with his new peers and staffing team.

This past year, we have been focusing on aging as one of the Strategic Planning challenges that is a reality for us at Community Living Belleville and Area. Education around changing needs and support requirements is being addressed by numerous staff members and Community Services Managers, who have attended Palliative Care Levels One and Two courses. We recognize that we need to be proactive as well as responsive to people as they age. This goes for both the people we support and our staff members

As people age and pass away, the Ministry of Community and Social Services expects that people move into those "vacancies" as quickly as possible, in order to address the huge waiting list for people requiring services. The reality is that this does impact on who is living together. There could be a mixture of ages and interests. When more intense supports are required for someone who is in their senior years or who is experiencing poor health, the opportunity for community involvement can be affected. It is important to maintain a balance or identify when there may be a need to review who is living together. This is done through team meetings and planning sessions. As a proactive organization, it is important that we take the next step to ensure that we are supporting people in the best way for each person as an individual with their unique desires. Change is not easy for people receiving service, or for those staff providing it, but it is necessary to maintain the quality of support for people of all ages.

This past year, we lost two very important people whom we had been supporting for many years. Christopher S. and Sally R. both had huge impacts on people's lives and are sadly missed.

*"Our primary task as helping professionals is first and foremost to meet the physical and/or emotional needs of the people we support. The expectation that we can be immersed in people's lives on a daily basis while developing close relationships and supporting people through growth and development but also through tragedy, disappointment, illness and often death and not be touched by it is as unrealistic as expecting to be able to walk through water without getting wet."
(Remen, 1996)*

Chris Semark
Director of Services



REPORT FROM THE DIRECTOR OF HUMAN RESOURCES

It has been a very busy year in Human Resources at Community Living Belleville and Area. Our organization experienced significant growth which led to new opportunities for our staff. Below are some of the highlights from the year:

- ❖ We hired 24 new direct support staff. We continue to work closely with Loyalist College and, of the 24 new hires, 13 were new graduates of the Developmental Services Worker, Social Services Worker and Child & Youth Worker programs at the College.
- ❖ There were 19 resignations and retirements during this fiscal year. The total staffing complement at fiscal year end March 31, 2013 stood at 217.
- ❖ During this fiscal year, 54 positions were posted internally. Of these positions, nine were permanent Full-Time Reduced positions; one of these was a new FTR Day Options position at Tracey Street. Sixteen of the positions were permanent Full-Time positions. This marked a lot of change for the organization and it was exciting to have so many full-time opportunities available to our staff. These opportunities became available due to the opening of the home on Harrington Road, staff retirements and resignations.
- ❖ Core Competencies Project - Training was held in November 2012. Marnie Lemmermeyer, Jennifer Wicket, Sandra Coates and I attended the Core Competencies Training. The components included: Introduction to Core Competencies, Coaching for Performance and Behavioural Based Interviewing. We will begin to roll out the training to Management and Staff in the 2013-14 Fiscal Year.
- ❖ We are becoming more actively involved with the Provincial Network and the Developmental Services Human Resources Strategy. The DS HR Strategy has taken a multi-pronged approach, including developing and implementing core competencies in Ontario's Developmental Services sector, developing a model for agency-based training and best HR practices and strategies to impact the education of their future workforce. The DS HR Strategy has worked with many stakeholders throughout the sector to ensure that outcomes of its work ultimately enhance the lives of the people who receive support in Ontario's Developmental Services sector.
- ❖ Due to an increase in lost time injuries over the last fiscal year, our WSIB rates increased and we had to pay a surcharge. It is imperative that we continue our efforts to maintain a safe and healthy workplace, as well as focusing on a safe and early return to work for injured staff. We will also have to pay a surcharge during the 2013-14 fiscal year.
- ❖ Rates were re-negotiated with Desjardins Financial. Industry trends and the utilization experience impacted total costs. We saw a 20.9% Extended Health increase as well as a 23.4% increase in Dental. All other rates stayed the same resulting in an overall total increase of 16.6%.

We are looking forward to the 2013-14 fiscal year and the continued growth of our organization!

Katherine Potts
Director of Human Resources



REPORT FROM THE MANAGER, BUILDINGS AND PROPERTY

Our current list of properties includes 13 rural homes, five urban homes and our Administration building on Millennium Parkway. We added to that collection this year with the purchase of a new vacant lot on Donald Street in Belleville. This lot is situated in a well-established older urban neighborhood. We plan to build a 4,000 square foot home at this location, modeled with similarities to our Birch Street home. I have developed a specification package for architectural/engineering firms to price on the design and oversight of this build; however, there are no immediate plans to step beyond that.

Ever since the Walkerton tragedies around the turn of the millennium, water works regulations in Ontario have expanded to involve all public drinking water systems and all designated care facilities under which our community homes fall. It began with Reg 459, then 150/03 and the most recent version is 170/03. These regulations encompass every aspect of water delivery to the taps and faucets of our 13 rural properties. In these dozen or so years since the inception of small scale water works regulations, we have twice been required to hire environmental engineers to assess wells and water works equipment, and each time we have had to upgrade our on-site facilities. Our Support Services staff are trained as Designated Water Systems Operators, which has become another of their many functions in the agency. The Support Services staff keep our systems working as trouble-free as technology permits through a variety of steps. This can include maintaining ultraviolet irradiation units, chlorination or peroxide injection equipment, cartridge filters that reduce particulate down to 1 micron—and the list goes on. They collect water samples for some on-site testing to ensure specific parameters are met and other samples are collected on a regular basis for laboratory testing. The laboratory checks for bacteria (bi-weekly), nitrites (quarterly), lead (annually) and they check for a list of parameters three pages long (every five years). This particular fiscal period included part of the wrap-up for several sites of environmental engineering reports, system upgrades and Ministry of Environment inspections.

Various small building projects were completed throughout the year, including new doors and windows, significant water works upgrades, a couple of new furnaces, foundation repair and sump pit/pump system installation, new flooring installation and minor upgrades such as painting and wall repair. Our 18' diameter gazebo in the gardens at Millennium Parkway was refinished with a new coat of sealer on the cedar shakes and stain on the rest of the structure. Several appliances were replaced during the year and I should point out that, as new appliances are purchased, I ensure that they have Energy Star ratings to fit in with our "green" line of thinking. Whether it be new acquisitions or revitalizing the old, energy efficiency and conservation are very important ideals which are always considered. In fact, our in-house Green Committee—of which I am a member—met several times during the year to discuss various "green thinking" options. We actively participated in assisting all Community Living Belleville and Area locations with starting up or expanding on composting practices. It was a productive year.

We have completed our second full year of solar electricity sales to the Ontario Power Authority. I am pleased to report that these sales were once again a success, coming in at just over 21,000 kilowatt hours sold at \$17,145.00 net. As the fiscal year began, the OPA announced they would be reducing the rates by about 25% for new contracts; fortunately for us, we have twenty-year contracts locked in at 80.2 cents per kWh. The funds generated through these sales go toward property maintenance.

As fiscal year 2012-13 wrapped up, we received funding from the Ministry of Community and Social Services to purchase two new vehicles, fleet numbers 37 and 38. Both vehicles are accessible and have room for three passengers who use wheelchairs and three who do not.

Jim Burgess
Manager - Buildings & Property

REPORT FROM THE EXECUTIVE ASSISTANT

In taking stock each year of our organization's successes for the purposes of this Annual Report, I am always astounded at how much has been accomplished! What follows, in no particular order, are some of the year's highlights:

- ❖ We presented the first annual McDougall Insurance and Financial/Community Living Belleville and Area Student Award to Kimberly Lynn Cheer. Kimberly was the Loyalist College graduating student who best exemplified our philosophy of person-directed support, which she demonstrated by providing continuous effort to develop and enhance strategies that help people learn about and exercise their rights and responsibilities.
- ❖ The City of Belleville proclaimed May 2012 as Community Living Month in Belleville and we proudly flew our corporate banner over a downtown bridge for several weeks.
- ❖ We continued to post news on our Facebook page and added a feed to our Facebook page on our corporate website in order to keep that site fresh and up-to-the-minute. We also joined the Twitter-verse. We upgraded technology at our Administration Office and at several of our community homes.
- ❖ We participated in the Change the World Youth Challenge.
- ❖ In collaboration with Mix97 radio station, we began to plan the first annual "Who's Your Caddy?" ladies' golf social, with all proceeds coming to Community Living Belleville and Area.
- ❖ Our staff and the people we support participated in the second annual "Fill That Bus" food drive in support of Gleaners Food Bank. Of the total 6,000 pounds of non-perishable food donated to the cause by our community, 600 pounds were donated by Community Living Belleville and Area!
- ❖ We held a successful 29th Annual Mayors' Challenge Charity Golf Tournament and sent the tournament trophy home with winning Mayor John Williams and his foursome from the City of Quinte West.
- ❖ Thanks to a generous donation from Union Gas-A Spectra Energy Company, we donated a literature/brochure stand to Volunteer and Information Quinte.
- ❖ We held a successful Annual General Meeting, with special guest speaker John Draper of "Together We Rock!" At the AGM, we presented our Volunteer of the Year award to Nick Holland and our Community Partner of the Year award was presented to the Lisa Thompson Group at RBC Wealth Management/RBC Dominion Securities.
- ❖ McDougall Insurance and Financial generously donated the proceeds of their 3rd Annual McDougall Charity Golf Tournament, in the amount of \$10,000, to Community Living Belleville and Area.
- ❖ We hosted a Registered Disability Savings Plan (RDSP) Information Session.
- ❖ Our United Way campaign was a great success.

I look forward to the challenges and opportunities of the year ahead.

Patti Gillman
Executive Assistant

REPORT FROM THE DIRECTOR OF FINANCE

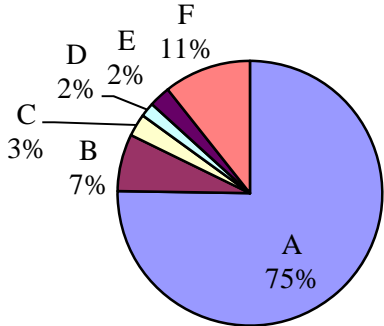
Revenue

	<u>2012-2013</u>	<u>2011-2012</u>
Government Subsidies	\$11,293,436	\$10,943,356
Fees and Recoveries	\$ 1,167,112	\$ 962,053
Total Revenues	<u>\$ 12,460,548</u>	<u>\$11,905,408</u>

Expenditures

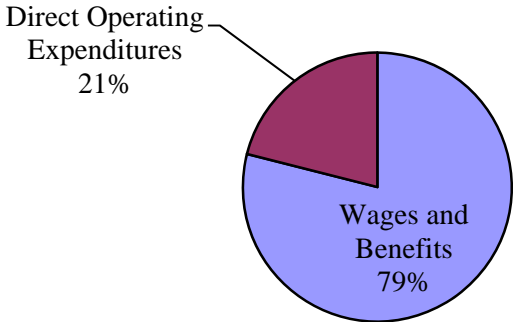
Salaries and Benefits	\$ 9,834,514	\$ 9,564,608
Direct Operating Expenditures	\$ 2,621,443	\$ 2,340,800
Total Expenditures	<u>\$ 12,455,957</u>	<u>\$ 11,905,408</u>
Surplus	<u>\$ 4,591</u>	<u>\$ -</u>

Where the Money was Spent



- A - Residential Support
- B - Associate Family
- C - Community Participation Support
- D - Respite
- E - Property & Transportation
- F - Administration & Board of Governors

How the Money was Spent



Steve Ollerenshaw
Director of Finance

DONORS AND FUNDING

We would like to thank the following individual and corporate donors for their generosity and continued support of Community Living Belleville and Area.

INDIVIDUAL

Ian Acton
 Maria Allan
 Stephanie Bennett
 Ted Bland
 Eric Brick
 Neil & Vivian Britton
 Audrey Chapman
 Clint Davidson
 Tom DeHaan
 David Deyman
 Paul Dickson
 Kevin Dowling
 Concetta Falcone
 Judi Gilbert
 Denis & Marie Grenier
 Tony Guerrero
 Beverley Haight
 Claire Helson
 Wilma Houston
 Catherine Kenopic
 Brian Knudsen
 Deanne C. Leuty
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 Christine Semark
 Elizabeth Sills
 Tom Simpson
 Jody Smith

Stewart Smith
 Richard Szymczyk
 Tony Tocco
 Tony Truman
 Greg Tucker
 Karen Van Norman
 Anna Waller
 Marjorie Young

CORPORATE

Ace Pumping
 Alarm Systems
 Belleville Cemetery Co.
 BMO Nesbitt Burns Inc.
 Brennan & Newell Insurance
 CIBC
 City of Belleville
 City of Quinte West
 Coco Paving Inc.
 County of Prince Edward
 Desjardins Financial Security
 Diamond Electrical Contractors Ltd.
 Exxon Mobil Chemical Canada Ltd
 Floortrends Ltd.
 G.D. Jewell Engineering Inc.
 Giant Tiger #64
 Hastings County
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 Marc's No Frills
 McDougall Insurance & Financial
 Medigas – A Praxair Company
 Mental Health Services
 Montgomery Fleet Services
 Motion Specialties
 OT Group
 Paul Kelly (1993) Limited
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 Plainfield Employees Association
 Raycroft Insurance Brokers Ltd.
 Shurtleff Interiors & Building Services
 T.A.S. Communications
 Vancouver Foundation
 Veridian Connections
 Wells Ford Sales Ltd.
 Wilkinson & Company LLP
 Williams Hotels (2004) Limited

We are funded by the Ontario Ministry of Community and Social Services, the Ontario Ministry of Children and Youth Services and the Ontario Ministry of Health and Long-Term Care.

During the 2012-13 fiscal period, we received a two-year grant from the Ontario Trillium Foundation.

**The 2012-13 Annual Report lists all donors who made gifts between April 1, 2012 and March 31, 2013. If you discover an error or omission, please accept our sincere apologies and contact us so that we may change our records.*



MEMBERSHIP APPLICATION

Community Living Belleville and Area is looking for community members who support the Mission and Vision of our organization. If you would like to become a member, please complete the following form.

Membership Fee: \$20.00 General Membership (1 vote)
 \$20.00 Associate Membership (no vote)

Your active annual membership entitles you to:

- ❖ Membership in Community Living Ontario, a provincial federation of more than 12,000 individuals who have an intellectual disability, families, volunteers, concerned citizens and organizations;
- ❖ Community Living Belleville and Area newsletters and mailings;
- ❖ Notice of Annual General Meetings in June; and
- ❖ The right to vote at the Annual General Meeting (General Membership).

The Membership Year begins April 1st and ends March 31st. In order to be eligible to vote at the Annual General meeting in June, your membership must be purchased by April 1st.

To be a voting member, you must:

- ❖ Be at least 18 years of age;
- ❖ Support the Mission and Vision of Community Living Belleville and Area;
- ❖ NOT be an employee or former employee of Community Living Belleville and Area or a spouse thereof;
- ❖ Pay the annual membership fee.

Name:

Company

Name:

Address:

City/Province:

Postal Code

Phone

E-Mail:

Community Living Belleville and Area does not share its membership list with any outside source without members' permission. If you consent to have Community Living Belleville and Area share your contact information on mailing lists provided only to Community Living Ontario and the Canadian Association for

Community Living, please check here

Payment Options:

Cheque (made payable to Community Living Belleville and Area)

Credit Card (Visa or MasterCard)

Number: _____/_____/_____/_____ Expiry Date: ____ / ____

Name of Card Holder: _____ Signature: _____

Please send your payment and completed Membership Application to:

Patti Gillman, Community Living Belleville and Area, 91 Millennium Parkway, Belleville, ON, K8N 4Z5

Our Vision

Community Living Belleville and Area envisions a community where everyone belongs and all people are valued and respected as participating and contributing members.

Our Mission

Community Living Belleville and Area exists to provide quality supports to people with intellectual disabilities and to facilitate their full inclusion in community life. Community Living Belleville and Area is also mandated to educate the larger community and to advocate wherever necessary on behalf of people with intellectual disabilities and their families.



HOW YOU CAN MAKE A DIFFERENCE

Reward Yourself ... Volunteer Today!

"A volunteer is a person who believes that people can make a difference and is willing to prove it"—Anonymous

Community Living Belleville and Area has a Volunteer Program that matches people from our community with the people we support. These intentional matches may eventually lead to more opportunities for informal relationships and thereby contribute to an improved quality of life for people with disabilities. The Volunteer Program also offers opportunities in many other areas within the agency. These experiences directly and indirectly enhance the lives of the people we support. Volunteering time is a gift worth celebrating. Whether you can provide friendship, have a coffee, read a book or assist in the areas of entertainment, fundraising activities or administration, we welcome your interest in volunteerism! To learn more about volunteering at Community Living Belleville and Area, please contact:

Sharon Wright, Manager of Community Development and Outreach—613.969.7407, Ext. 22

Donate!

"What a privilege to be here on the planet to contribute your unique donation to humankind"—Morris Dees

Your gift to Community Living Belleville and Area can make a real difference in the lives of people we support. We rely on the generous donations of individuals, families and corporate friends. Each gift is important and makes a difference to our success. We encourage you to contribute to Community Living Belleville and Area in any way and in any amount you choose. There are many ways to donate, including an In Memoriam donation, a donation in honour of a special occasion or through planned giving. All donors receive a charitable tax receipt for income tax purposes. To learn more about donating to Community Living Belleville and Area, please contact:

Steve Ollershaw, Director of Finance—613.969.7407, Ext. 24

Become a Member!

"Be the change you want to see in the world"—Mahatma Gandhi

Community Living Belleville and Area is looking for community members who support the organization's mission. If you would like to become a member, please contact: Patti Gillman, Executive Assistant—613.969.7407, Ext. 30

COMMUNITY LIVING Belleville and Area

91 Millennium Parkway
Belleville, ON K8N 4Z5

Tel: 613-969-7407/Fax: 613-969-7775

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